



EPA's Office of Research and Development (ORD) and Office of Water (OW) invite you to a **free webinar**



Consumer Confidence Reports: Electronic Delivery and Best Practices

A certificate for one continuing education contact hour will be offered for this webinar

Tuesday, February 23, 2016
2:00 to 3:00 pm EST*

*Optional Q&A session
from 3:00 to 3:30 pm EST

Consumer Confidence Reports: Electronic Delivery and Best Practices

The Consumer Confidence Report (CCR) Rule is a National Primary Drinking Water Regulation that requires community water systems (CWSs) to create annual drinking water reports and distribute them to customers and consumer by July 1st each year. Among other requirements, the CCRs contain information about detected contaminants and if there were any health-based or monitoring violations in the past year. In 2012 EPA conducted a Retrospective review of the CCR Rule in which EPA interpreted the language in the regulation to allow electronic delivery of the CCR if certain requirements are met. CWSs serving 100,000 or more persons must also post their current year's report to a publicly-accessible site on the Internet. In this webinar we will review traditional and electronic delivery methods for the CCR as well as best practices for formatting the CCR. We will also highlight the CCR iWriter, a tool that walks a CWS through a series of questions and produces a CCR. Lastly we will highlight improvements to the CCR Where You Live Webpage where a CWS can link the URL to their CCR that is already posted on-line to the EPA website.

Presented by Jamie Harris – EPA's Office of Ground Water and Drinking Water (OGWDW). Jamie has been in the field of hydrology for more than 20 years. Her experience is related to water quality, water supply and regulatory issues both related to the Clean Water Act and the Safe Drinking Water Act. Jamie has worked as an environmental consultant overseas as well as in Maryland. She has also worked for the Southern Nevada Water Authority and Maryland Environmental Service at Maryland Department of the Environment. At EPA Jamie oversees the implementation of a number of the National Primary Drinking Water Regulations including the CCR Rule, the Public Notification (PN) Rule, and the Chemical Phase Rules which includes over 65 Inorganic and Organic Contaminants.

Presented by Adrienne Harris – EPA's OGWDW. Adrienne joined EPA in 2005 as an environmental scientist. She has worked in EPA's Office of Water since 2009. She has served as a member of the Effective Rule Implementation Team managing the Stage 1 Disinfectants and Disinfection Byproducts Rule (DBPR), Stage 2 DBPR, CCR Rule and PN Rule. Prior to working in EPA Headquarters, Adrienne held similar duties as an environmental scientist with EPA Region 1. Adrienne holds a B.S. in Environmental Science from Spelman College and a M.E.M. in Environmental Management from Duke University. Adrienne currently serves as the Sustainable Systems Team Leader.

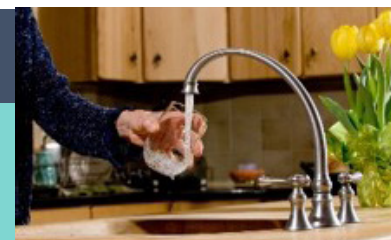
Registration: <https://attendee.gotowebinar.com/register/3784897627343456011>

Who should attend?

State primacy agencies, tribes, community planners, technical assistance providers, academia, and water systems interested in issues facing community water systems and solutions to help solve them.

Looking for more webinars?

This webinar is part of EPA's monthly series: *Challenges and Treatment Solutions for Small Drinking Water and Wastewater Systems*. A webinar will be held each month in 2016.



[www.epa.gov/water-research/
small-systems-monthly-
webinar-series](http://www.epa.gov/water-research/small-systems-monthly-webinar-series)